

## Quality Policy

### Commitment

We, Gärtner GmbH, are a company of Gärtner Group and a leading service provider specialising in plant engineering and welding technology solutions. We regard quality as an essential part of our business and are committed to ensuring customer satisfaction through every decision, product, service and delivery. With commitment and dedication, each of our employees upholds the highest quality standards for our customers, clearly differentiating us from our competitors.

### Principles

- Quality is at the heart of everything we do.
- Promote quality awareness through transparent communication at all internal and external levels.
- Pursue a “zero-defect” strategy.
- Implement and optimise efficient, sustainable and economically viable production processes.
- Take customer needs and expectations into account.
- Maintain partnership-based relationships with our suppliers and service providers to ensure consistent quality.
- Continuously measure our management objectives and quality performance against defined Key Performance Indicators and implement the resulting measures to continually improve quality.
- Implement measures to increase customer satisfaction.
- Actively cooperate with interested parties to meet requirements in a timely manner.

Commitment, responsibility and teamwork are essential to Gärtner Group in achieving its quality objectives. Management therefore commits to:

- Providing the necessary means and resources.
- Fulfilling applicable compliance obligations.
- Ensuring continual improvement of company performance through the involvement of all employees, their representatives and partners.
- Continuously identifying and assessing risks and opportunities in order to minimise or eliminate risks and hazards and to realise opportunities.
- Defining and setting objectives.
- Providing leadership for the responsible implementation of our global Quality Policy.

*Gerhard K.-H. Gärtner*

Managing Director

*Bernd Kohnik*

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Technical Director